



RETAIL
MANAGEMENT

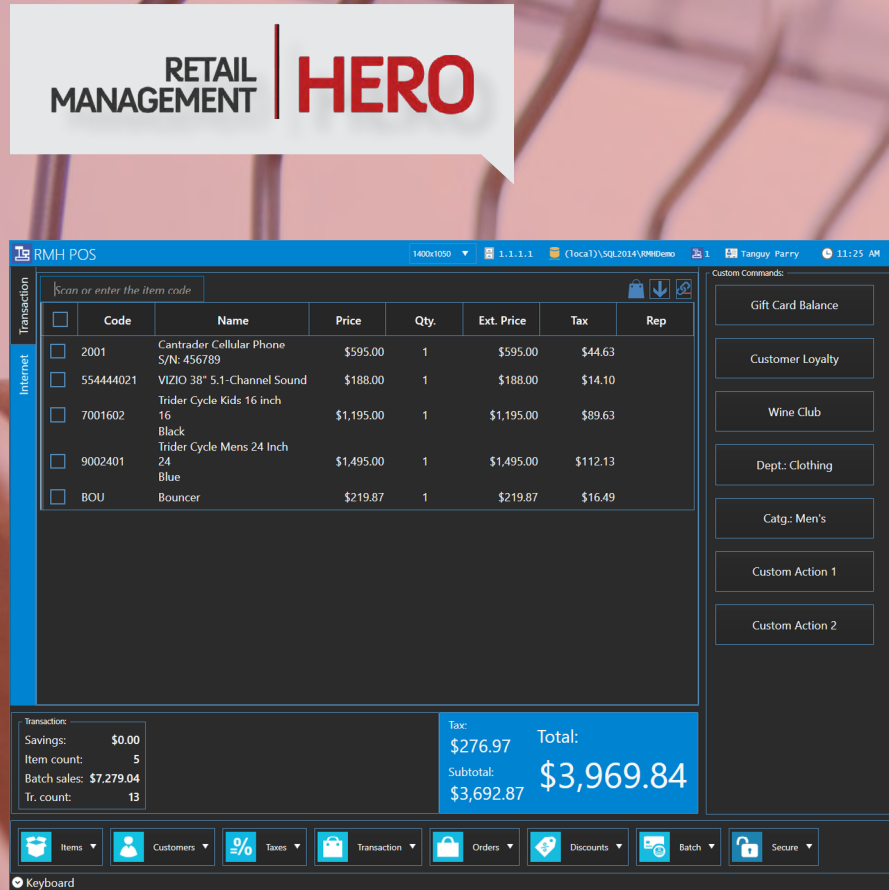
HERO

Retail Management Hero™ (RMH) is a complete point-of-sale (POS) solution that enables retailers to efficiently manage all their back office and POS activities. Packed with functionality to optimize inventory management and remove the guesswork from purchasing decisions, RMH is a standalone software system that helps small to medium-sized store chains improve business intelligence (BI) while operating smarter and faster throughout the entire retail environment.

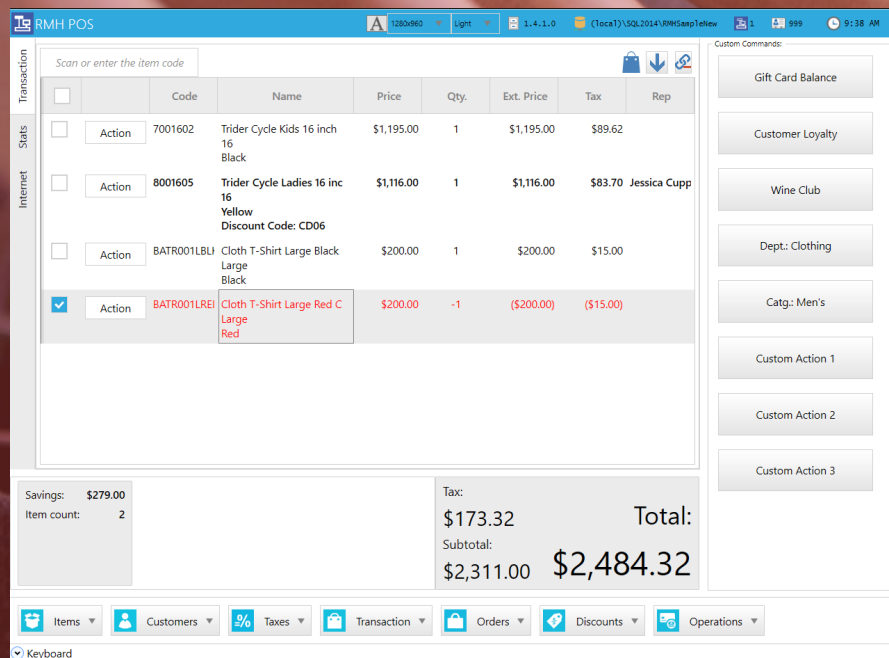
Point-of-Sale
Software for
Retail

RMH Main Features & Functions

RMH - The Natural Successor to Microsoft Dynamics RMS



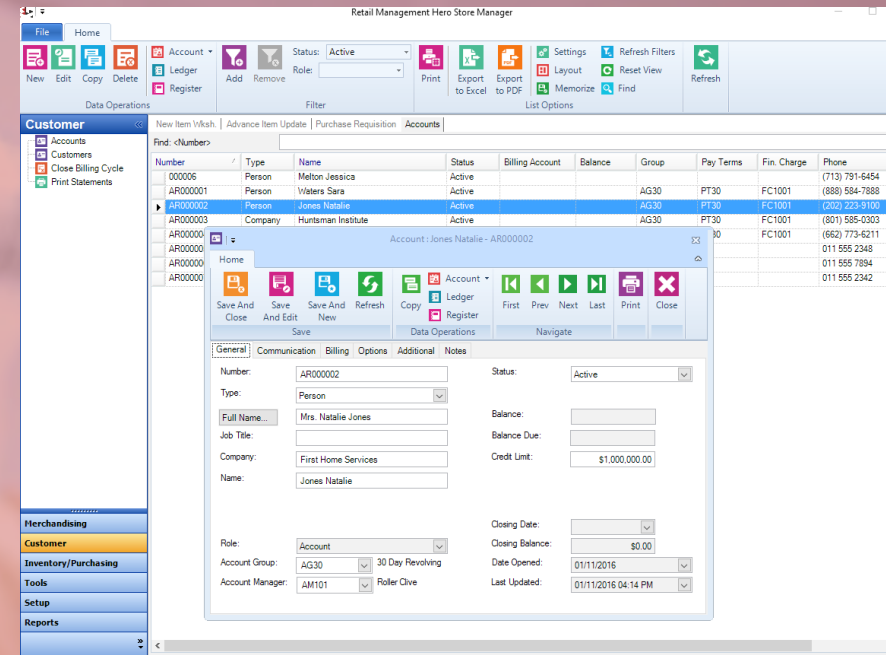
Easily change the POS transaction screen's color scheme (light/dark)



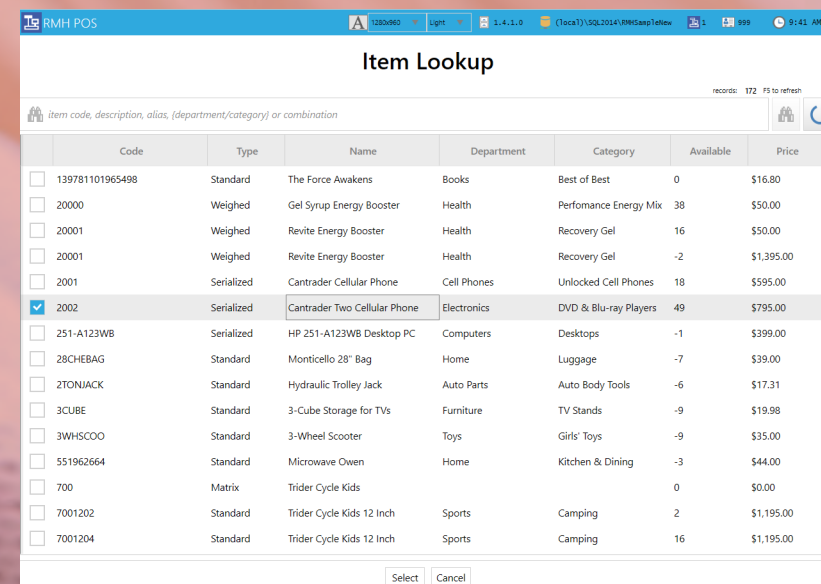
Packed with features and functionality, RMH addresses the needs of businesses in many verticals within the retail sector, including convenience, grocery, apparel, sporting goods, wine and spirits, gift and speciality. Based on a safe, secure and robust platform, RMH offers retailers:

- Fully customizable, intuitive graphical user interfaces with touch-screen optimization; option to change color schemes
- Variety of wizards to automate everyday repetitive tasks and make database changes en masse
- Advanced POS functions including serialized Items, ad-hoc line item, charges (shipping, alterations etc.), input by weight, layaways, quotes and work orders
- Built-in receipt, label and report designer allowing for customization and consistent branding
- Sophisticated back office feature set: advanced purchase orders (including invoice matching), advanced accounts receivables, advanced purchase limit, and advanced matrix item set-up
- Card payment integration, out-of-the box, to a variety of leading payment gateways and processors
- Customer omnichannel loyalty and promotion integrations
- eCommerce integration available worldwide
- Multi-language support (English, Spanish, French, German, Russian, Arabic and Vietnamese)
- Protection on investment, as RMH works with the majority of existing hardware and peripherals

And much more...



RMH's Advanced Accounts Receivable



Quickly look up items by desired fields and combinations from the POS

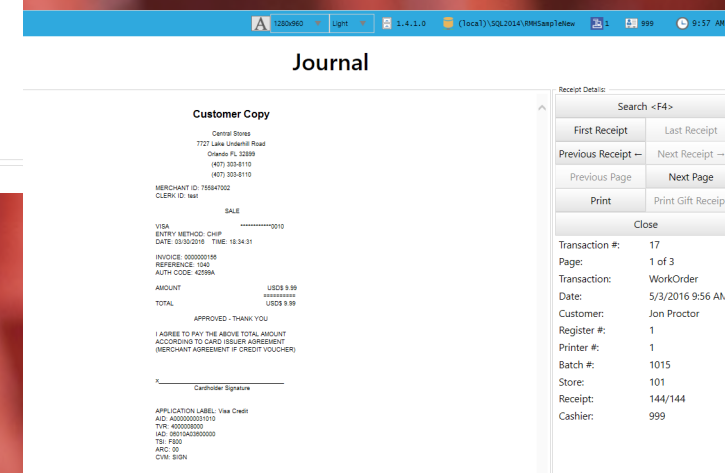


RMH was co-developed by globally recognized industry leaders, Retail Hero and Retail Realm, and includes all the main features and functions that retailers appreciate in Microsoft Dynamics RMS...and more. RMH is intended to be an RMS-replacement solution and was intuitively designed as such.

As a comprehensive, scalable and affordable solution, RMH provides an easy transition pathway from RMS (and POS 2009) with a short learning curve, lower retraining costs, familiar navigation toolbars, and more options for payments, ecommerce, mobility and more.

The simple transition from Microsoft Dynamics RMS to RMH includes:

- Seamless transfer of all important historical business data from RMS - with no data loss
- Preservation of familiar keyboard shortcuts
- Integration to your existing hardware and peripherals



Create and customize receipts

Find Out More

Connect with us



www.RMHpos.com



sales@rrdisti.com



www.facebook.com/retailmanagementhero



Product Feature Summary

Installation/Configuration

- Single point installation application
- Single station
- Multiple stations (network)
- Multiple stores (optional/third party)

Point-Of-Sale Capabilities

- Customizable, resizable transaction screen
- User definable keyboard & macros
- Unlimited line item entry
- Automatic price lookup; automatic calculation tax / VAT
- Lookup quantity and item attribute
- Display item picture, extended description & sub description
- Select shipping carrier and calculate shipping charges by weight/value
- Multi-tender (i.e. cash, check, CC)
- Sell and redeem vouchers / gift cards
- Perform voids and return at POS
- CC authorization & sign capture
- Mix & Match pricing structure
- Discount total or line item
- Add customer account
- Access customer info (total sales, # of visits, last visit date)
- Issue store credit / receive payment per invoice
- Process deposit on orders
- Search by customer's ship address
- Create / process layaway, backorders, work orders & quotes
- Credit items sold to sales persons
- View daily sales graph at POS; print journal from any POS
- Preview, search & print journals by POS, batch, receipt #
- Print X, Z and ZZ reports; perform blind close
- Print receipts, invoices and pick tickets with logos & graphics
- Print kit components on receipt
- Print/re-print gift receipt
- Preview X-report and sales receipt
- Manager override at POS
- Accept layaway payments
- Item display roll-up/product grouping
- Apply destination tax item sales
- Process account payments at POS
- Capture order details, due date and manage deposits at POS
- Once off item/sale charges

Time Saving Tools

- Wizards to make changes en masse; advanced item update wizard, label designer and label print wizard
- Import utility for items, price & cost changes
- Budgeting and performance by register, sales rep, cashier, store, department, category
- Versatile menu ribbon with system shortcuts
- Intuitive BO system design with enhanced navigation

Inventory Types

- Standard & service
- Matrix (apparel), Lot matrix, Serialized (up to 3 serial numbers), Kit
- Weight (tare, actual)
- Non-Inventory items
- Assembly items/Bill of Lading
- Gasoline, Voucher

Inventory Control and Tracking

- Track and manage inventory types
- Organize and modify assembly, matrix and lot matrix items on spreadsheet-like forms
- Lookup and modify matrix item by specific attribute (e.g. size, color, fit)
- Support multiple suppliers for item
- Define "master pack" for ordering
- Assign item substitute
- Serial number tracking
- Unlimited item aliases
- Support parent and child quantity
- Attach notes / messages to items
- Generate purchase orders
- Receive shipment / transfer in
- Process external file (StockTake)
- Store and track offline inventory (items not for sale, breakage, etc.)
- Print bar code labels (20 formats)
- Record supplier volume purchase
- Manage accounting items that do not affect sales like shipping charge, duty etc.
- Supports multiple delivery notes
- Invoice matching
- Calibrate cost based on invoiced price
- Print PO in matrix format
- Supplier item discount
- Supplier item management
- Manage cost adjustments
- Create supplier & item credit notes
- Access historic inventory & purchasing data
- Advanced Item Setup with Item profile, User fields, Matrix, Calculation, Auto mode, Mandatory, Defaults
 - Unit of Measure (UOM), options for item & purchases; multiple UOM configuration options per item

Supported Hardware

- Cash drawers, Bar code readers, Mag card readers & MICR, Pole displays, Receipt printers, Electronic scales, Signature capture, Touch screen, Secondary customer display

Built-In Reports

- Sharpshooter reports with built-in editor
- Over 300 reports; Xml report export
- Filter, hide, sort and group report data
- Drill down access
- Modify details directly from report
- Export data to multiple formats
- Graphical charts

Advanced Security Options

- User/role-based security
- Access/display/change/edit/delete
- Application role based security
- Password policy

Complete Mobility Bundle

- Stocktaking
- Ranging
- Price change
- Create PO/Transfer in / out via mobile device
- Print price/shelf edge label

Customer Information / Accounts Receivable

- Search by name, postal code, customer #
- Print mailing list
- Track purchase including date and amount
- Line Item Accounts Receivable
- Charge to multiple A/R accounts from same sale
- Configure group account access, availability & status
- Define payment schedule and amount to be paid per schedule
- Email A/R statements
- Configure account adjustments, undo payments, place account on hold, unapply posting

Pricing

- Mix and Match I Buy X get Y discount
- Lot Pricing (single, pack, case, etc.)
- Multiple price levels I customer
- Discount from retail, mark-up cost
- Set Profit Margin, price rounding
- Discount by amount
- Lot pricing (single, pack, case, etc.)
- Multiple taxes (VAT, GST, PST, etc.)
- Multiple VAT / tax rate on sales commissions
- Set up happy hours and sales schedules
- Reason codes and analysis

Payment

- Integration to variety of payment gateways and payment processors for credit/ debit card, EBT