



RetailManager

Fully supported point-of-sale retail management solutions

Whatever the size of your retail store, the type of business, or the number of outlets you operate, MYOB RetailManager provides a range of flexible retail solutions that give you the facts and support you need to make the most of your retail business.

Know more. Sell more. Grow more.

Designed specifically to meet the needs of Australian retailers, MYOB RetailManager replaces the cash register with a point-of-sale system and retail management solution that is backed by 7 days a week support and ongoing product enhancement.

MYOB RetailManager helps you maximise your sales results and profitability by making it easy to know what's selling best, what your customers want, what's in stock and what to stock up on.

And if your retail business situation changes – through growth, legislative changes or technology advances – MYOB will be there to support you with an integrated software and support package.

The MYOB RetailManager family of solutions includes:

MYOB RetailManager

Retail point-of-sale management solution that replaces the cash register and streamlines store operations. It helps you with all your front-of-house operations – including sales, stock, GST, staff and customers – and provides critical information to help improve your store's performance.

MYOB RetailManager is designed for use in a wide range of retail operations such as toy stores, giftware, furniture, appliances and bookshops.

This product also includes enhanced retail point-of-sale management interfaces with time-saving devices such as touch screens and scales.

This makes it an ideal solution for fruit shops, grocery stores, supermarkets, fast food stores, butchers and cafes.

MYOB RetailManager Enterprise

Works with RetailManager to provide a centralised business management solution that streamlines multiple-store retail business management by giving you a global view of all your retail operations.

From single to multiple point-of-sale or store locations

MYOB RetailManager can be operated as a stand-alone retail point-of-sale management solution.

If you manage more than one store or point-of-sale location, you can centralise your retail business management by combining RetailManager with MYOB RetailManager Enterprise to consolidate your retail sales data and create critical reports for your business analysis.

Link with other MYOB software for a complete front-of-house to back-office solution

MYOB RetailManager point-of-sale products help you control every aspect of your retail store's front-of-house operations, providing comprehensive reporting at a fraction of the cost of most custom-designed systems.

You can also export detailed journal entries from RetailManager to MYOB Accounting v14, MYOB Accounting Plus v14 or MYOB Premier v8, saving you hours of bookkeeping and increasing the accuracy of reconciliation and account balancing*.

Linking your MYOB RetailManager point-of-sale product with an appropriate MYOB accounting software product gives your retail business a comprehensive front-of-house to back-office solution.

Ongoing support to help you get the most from your retail business

If you're not sure how to use particular functions of your MYOB RetailManager product – or if you have difficulty with any technical aspect – MYOB is there for you, seven days a week.

When you upgrade to or purchase one of the latest version RetailManager products, the purchase price includes a one-year entitlement to MYOB's enhancement and support program giving you the year-round assistance you need to get the most from your RetailManager product.

MYOB RetailManager enhancement and support keeps you up-to-date with the latest tips and techniques, and changes in technology and the retail business environment. It also helps keep your business up-to-date with the latest version of your MYOB RetailManager software and provides you the peace-of-mind that you can easily access MYOB RetailManager Technical Support during normal retail hours, for just the cost of a local call.

Continuous subscription to enhancement and support for your MYOB RetailManager product includes:

- **Automatic MYOB RetailManager software upgrades** – automatically receive a new version of your MYOB RetailManager product when it is released during the course of your subscription, keeping your business up-to-date with the latest retail business management technology.



RetailManager

Fully supported point-of-sale retail management solutions

- **1300-number access to MYOB Technical Support** – telephone access to an MYOB Technical Support Specialist for advice about your MYOB RetailManager software from 9.00am to 7.00pm Monday to Wednesday, 9.00am to 9.00pm Thursday to Friday and 9.00am to 5.00pm Saturday to Sunday (all AEST) – and all for the cost of a local call.
- **Email access to MYOB Technical Support** – emailing a clear and accurate description of your technical issue to the MYOB Technical Support email address will usually have a reply to your business during the next business day.
- **Fax access to MYOB Technical Support** – faxing a clear and accurate description of your technical issue to MYOB Technical Support will usually have a reply to your business during the next business day.
- **Access to regularly-updated web-based MYOB Support Notes** – combine an up-to-date subscription with an up-to-date email address and you'll receive notice of the latest software support information online.

If you'd like to talk to someone for more information about MYOB RetailManager or to arrange a product demonstration please call **1300 555 111**.

PLEASE NOTE: Continuous subscription to enhancement and support for your MYOB RetailManager software is required for the successful operation of your RetailManager product. On expiry of your initial one-year entitlement, the enhancement and support subscription must be renewed at your expense.

In the event that it is not renewed then MYOB will provide no further support or enhancement or upgrade for the product. For full details of the Terms and Conditions of enhancement and support for the MYOB RetailManager family, please visit www.myob.com.au/support or call 1300 555 151.

On-site assistance from certified specialists

In addition to MYOB enhancement and support for MYOB RetailManager, MYOB has developed a network of qualified, independent business specialists who can help you maximise the potential of your retail business.

MYOB RetailManager Professionals (RMPs) provide independent on-site assistance with the installation, setup, implementation and maintenance of MYOB RetailManager systems and associated point-of-sale hardware and peripheral solutions.

MYOB RetailManager Professionals have a high level of both functional and technical proficiency with MYOB RetailManager products. They provide you with a total retail support solution, from pre-sales enquiries and implementation right through to after-sales service.

To discuss your retail needs with an MYOB RetailManager Professional near you, please visit www.myob.com.au/products/retailmanager/onsite_support.

* MYOB RetailManager products also interface with earlier versions of these MYOB accounting solutions. However to maximise the benefit and functionality of MYOB RetailManager's accounting interface, MYOB Accounting v14, MYOB Accounting Plus v14 or MYOB Premier v8 is required.